Jerry Back 1582 39th Ave. San Francisco CA 94122

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I'm a 25-year San Francisco Resident who was previously (within the last 10 years) an AT&T U-Verse subscriber for its DSL Internet service. The AT&T U-Verse DSL service was slow like molasses. And the rate-tier structure offered by AT&T was even worse. You could pay a lot of money per month for slow service and even more money for slightly faster service, but still insufficient to allow myself to telecommute to work from home. Upload/download speeds for AT&T DSL service was approximately 5 MB/s.

Approximately five years ago, I made the switch to Comcast/Xfinity and immediatly increased these upload/download speeds ten-fold to approximately 45 MB/s to 70 MB/s. This "real" broadband-level of service by Comcast was a much welcome-relief and made telecommuting from home a reality. The downside was that Comcast/Xfinity was the only true broadband provider in my Sunset District neighborhood. I was happy with the broadband Internet product, but over time, Comcast began to increase its rates from \$45 per month to eventually about \$80 per month over the three years I subscribed to Xfinity.

It wasn't until Sonic arrived in our neighborhood with its Gigabyte Fiber service did we actually have two valid and legitimate broadband providers. I now had a choice. Sonic had an attractive offer of first six months free and \$40 a month thereafter. What a deal! And now my download speeds are (as I'm writing this, I just tested my Wi-Fi network) 673 MB/s and my upload speeds are 863 MB/s! That's insanity-fast.

If AT&T wants to come on board and begin to offer competitive service, that's great--this means there will be three true broadband-providers in my neighborhood. If, however, AT&T kicks Sonic and any other competitor off its fiber network, then this means that AT&T will be free to jack up the rates (and they will because they had no shame charging an arm and a leg for sub-standard U-Verse DSL service). I will be left with one option, which is Comcast--also not adverse to jacking up their rates when allowed to do so.

So, please, in the spirit of competition, allow more providers such as Sonic to build on the backbone of AT&T's fiber network. I'm not sure why AT&T was so slow out of the gate to not

capitalize on its fiber network first and allowed, instead, a company like Sonic to roll-out superior broadband Internet with first rate customer service support. It shows how slowly AT&T moves and how less likely AT&T, as a company, can be trusted to innovate on behalf of the customers in San Francisco who need and demand a first-rate broadband product at a fair, competitive price--a price that is kept in check by competitive forces in the marketplace.

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